

# DOE VALLEY UTILITIES

P.S.C. Ky. Adoption Notice No. \_\_\_\_\_

ADOPTION NOTICE

The undersigned DOE VALLEY UTILITIES, INC.

(Name of Utility)

of Brandenburg, Meade County, Kentucky hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed and posted by it, all tariffs and supplements containing rates, rules and regulations for furnishing water and sewer service  
(Nature of Service)

service at Doe Valley, Meade County, in the Commonwealth of Kentucky, filed with the Public Service Commission of Kentucky by \_\_\_\_\_  
MEADE SERVICE CORPORATION of Meade County, Kentucky,  
(Name of Predecessor)

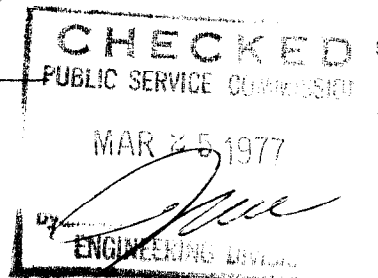
and in effect on the 3rd day of April, 19 74,  
the date on which the public service business of the said \_\_\_\_\_  
MEADE SERVICE CORPORATION was taken over by it.  
(Name of Predecessor)

This notice is issued on the 9th day of March,  
19 77, in conformity with 807 KAR 2:020, Section 9 of the Regulations for the filing of Tariffs of Public Utilities with the Public Service Commission of Kentucky.

DOE VALLEY UTILITIES, INC.

By \_\_\_\_\_

Authorized by K.P.S.C. Order No. \_\_\_\_\_



P.S.C. Ky. No. ....

Cancels P.S.C. Ky. No. ....

DOE VALLEY UTILITIES, INC.

OF  
DOE VALLEY SUBDIVISION  
#1 DOE VALLEY PARKWAY  
Brandenburg, KY 40108

Rates, Rules and Regulations for Furnishing  
WATER/SEWER SERVICE

AT

DOE VALLEY SUBDIVISION

#1 DOE VALLEY PARKWAY  
BRANDENBURG, KENTUCKY 40108

Filed with PUBLIC SERVICE COMMISSION OF  
KENTUCKY

ISSUED July 25 19 97  
PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

EFFECTIVE August 25, 19 97

AUG 04 1997

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Stephan B. Bell  
SECRETARY OF THE COMMISSION

ISSUED BY Doe Valley Utilities, Inc.  
(Name of Utility)

BY John H. Rose  
President

## Form for filing Rate Schedules

For Doe Valley Subdivision-Meade Cty  
Community, Town or CityDoe Valley Utilities, Inc.  
#1 Doe Valley Parkway  
Brandenburg, KY 40108

P.S.C. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

CANCELLING P.S.C. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

Name of Issuing Corporation \_\_\_\_\_

## CLASSIFICATION OF SERVICE

RATE  
PER UNITSCHEDULE OF WATER RATESCONSUMER AND COMMERCIAL

The following rate schedule shall apply to all Commercial and Consumer customers served by Doe Valley Utilities, Inc. in Doe Valley Subdivision:

## RATES:

1st	3,000 gallons per month		\$ 12.61 min.
Next	4,000 gallons per month	Per/M/gal.	3.44
Over	7,000 gallons per month	Per/M/gal.	3.18

Minimum Bill:

The minimum bill shall be \$12.61 per month for which 3,000 gallons of water or less may be used.

Availability Fee:

An availability fee of \$4.50 per month shall be charged to all property owners whose water lines are available but service has not yet been hooked up.

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Penalty:

The above rates are net and due ten (10) days after billing date. A penalty of ten percent (10%) shall be added to the next thirty (30) days after the date of billing on past-due billings.

PURSUANT TO 807 KAR 5.011.  
SECTION 9(1)  
BY Stephen D. Bell  
SECRETARY OF THE COMMISSIONDATE OF ISSUE July 25, 1997DATE EFFECTIVE August 25, 1997

ISSUED BY

John G. Rame  
Name of OfficerTITLE President

Issued by authority of an Order of the Public Service Commission of Kentucky  
in Case No. 96-497 dated August 4, 1997

Form for filing Rate Schedules

For Doe Valley Subdivision-Meade Cty  
Community, Town or City

Doe Valley Utilities, Inc.  
#1 Doe Valley Parkway  
Brandenburg, KY 40108

P.S.C. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

CANCELLING P.S.C. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

Name of Issuing Corporation \_\_\_\_\_

CLASSIFICATION OF SERVICE

RATE  
PER UNIT

SCHEDULE OF WATER METER CONNECTION FEE

All customers will be charged a water connection fee as follows:

Water Connection Fee will be \$395.00

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EFFECTIVE

AUG 04 1997

PURSUANT TO 807 KAR 5.011,  
SECTION 9(1)

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

DATE OF ISSUE July 6, 1997

DATE EFFECTIVE August 6, 1997

ISSUED BY John G. Rowe  
Name of Officer

TITLE President

Issued by authority of an Order of the Public Service Commission of Kentucky  
in Case No. 96-497 dated August 4, 1997

FOR Doe Valley Subdivision-Meade Cty

P.S.C. Ky. No. \_\_\_\_\_

\_\_\_\_\_ Sheet No. \_\_\_\_\_

Doe Valley Utilities, Inc.

Cancelling P.S.C. Ky. No. \_\_\_\_\_

\_\_\_\_\_ Sheet No. \_\_\_\_\_

### RULES AND REGULATIONS

This schedule of Rules and Regulations governs the furnishing of water service by Doe Valley Utilities, Inc. hereinafter referred to as the Utility and applies to all service received from the Utility. No employee or individual director of the Utility is permitted to make an exception to Rates, Rules or Regulations. All Rules and Regulations are to be in effect so long as they are not in conflict with Public Service Commission Rules and Regulations. The Utility is further subject to all Rules and Regulations of the Commission even though not contained herein.

#### REVISIONS

These Rules and Regulations may be revised, amended, supplemented or otherwise changed from time to time subject to approval of the Public Service Commission, and shall have the same force as the present Rules and Regulations.

#### SERVICE AREA

The Utility furnishes water service to Doe Valley Subdivision located at Doe Valley near Brandenburg, Kentucky in Meade County, Kentucky.

#### AVAILABILITY

Water service is available to any domestic, commercial or industrial consumer within the Utility's area.

#### WATER FAILURE:

The Utility is responsible for water failure only when in control of the Utility's employees. No consumer is paid damages for equipment unless such damages are specifically found to be caused by an act of negligence on the part of the Utility or its employees.

#### PROTECTION BY CONSUMER

Consumer shall protect the equipment of the Utility on his premises and shall not interfere with Utility's property or permit interference except by duly authorized representatives of the Utility.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

AUG 04 1997

PURSUANT TO 807 KAR 5011,  
SECTION 9(1)

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

DATE OF ISSUE July 25, 1997  
Month Day Year

DATE EFFECTIVE August 25, 1997  
Month Day Year

ISSUED BY John Rowe  
Name of Officer

President  
Title

Brandenburg, KY 40108  
Address

FOR Doe Valley Subdivision-Meade Cty

P.S.C. Ky. No. \_\_\_\_\_

\_\_\_\_\_ Sheet No. \_\_\_\_\_

Doe Valley Utilities, Inc.

Cancelling P.S.C. Ky. No. \_\_\_\_\_

\_\_\_\_\_ Sheet No. \_\_\_\_\_

## RULES AND REGULATIONS

### NOTICE OF TROUBLE

Consumer shall give immediate notice to the Utility of any irregularities or unsatisfactory service and of any defects known to consumer.

### MAINTENANCE

The Utility may at any time deemed necessary, suspend water service to any consumer or consumers for the purpose of making repairs, changes or improvements upon any part of its system. The Utility shall give reasonable notice of such suspension of service to the consumer.

The Utility shall be responsible for the maintenance of that portion of the service line installed by the Utility and the consumer shall be responsible for the maintenance of that portion thereof installed by the consumer.

### EXTENSION OF SERVICE

Extension of service shall be in accordance with 807 KAR 5:066E, Section 12.

### LINE RELOCATIONS

When necessary to move or relocate facilities, the cost will be paid by party or parties requesting such relocation.

### BILLING, COLLECTION, PENALTIES

Bills for water service furnished by the water system will be mailed no later than the 5th day of each month and will be due and payable within 10 days. A 10% late payment penalty charge will be applicable after the due date of any account.

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OF KENTUCKY  
EFFECTIVE

AUG 04 1997

PURSUANT TO 807 KAR 5:011,  
SECTION 9(1)

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

DATE OF ISSUE July 25, 1997  
Month Day Year

DATE EFFECTIVE August 25, 1997  
Month Day Year

ISSUED BY John Rowe John G. Rowe President Brandenburg, KY 40108  
Name of Officer Title Address

FOR Doe Valley Subdivision-Meade Cty

P.S.C. Ky. No. \_\_\_\_\_

\_\_\_\_\_ Sheet No. \_\_\_\_\_

Cancelling P.S.C. Ky. No. \_\_\_\_\_

\_\_\_\_\_ Sheet No. \_\_\_\_\_

Doe Valley Utilities, Inc.

## RULES AND REGULATIONS

### DEPOSITS

The Utility may require a deposit of \$30.00 (not to exceed 2/12 of the estimated annual bill). Interest will accrue on the deposit at the rate of 6% and will be refunded on an annual basis, unless the customer's bill is delinquent on the anniversary date of the deposit.

### DISCONTINUANCE OF SERVICE BY UTILITY

The Utility may refuse or discontinue service to an applicant or customer, after proper notices, for failure to comply with its rules and regulations or state and municipal rules and regulations, when a customer or applicant refuses or neglects to provide reasonable access to the premises, for fraudulent or illegal use of service, or for nonpayment of bills. If discontinuance is for non-payment for bills, the customer shall be given at least five (5) days written notice, separate from the original bill, and cut-off shall be effected not less than twenty (20) days after the mailing date of the original bill unless, prior to discontinuance, a residential customer presents to the utility a written certificate, signed by a physician, registered nurse, or public health officer, that such discontinuance will aggravate an existing illness or infirmity on the affected premises in which case discontinuance may not be effected until the affected resident can make other living arrangements or until not less than ten (10) days elapse from the date of the Utility's notification. When a dangerous condition is found to exist on the customer's or applicant's premises, the service shall be cut off without notice or refused.

There will be a \$15.00 charge to reconnect the service.

PUBLIC SERVICE COMMISSION  
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AUG 04 1997

PURSUANT TO 807 KAR 5.011,  
SECTION 9(1)

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

DATE OF ISSUE July 25, 1997  
Month Day Year

DATE EFFECTIVE August 25, 1997  
Month Day Year

ISSUED BY John Rowe John H. Rowe President Brandenburg, KY 40108  
Name of Officer Title Address



DOE VALLEY UTILITIES

FOR \_\_\_\_\_

P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

CANCELLING P.S.C. KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

**RULES AND REGULATIONS**

DOE VALLEY UTILITIES  
P.O. BOX 457 BRANDENBURG, KY 40108

PLEASE RETURN THIS STUB WITH PAYMENT  
**DOE VALLEY UTILITIES**  
P.O. BOX 457 BRANDENBURG, KY 40108

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

OCT 23 1992

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Gloria L. Hester  
PUBLIC SERVICE COMMISSION MANAGER

SERVICE TO	PREVIOUS	PRESENT	GALLONS	NET BILL
	METER READING			

10% WILL BE ADDED  
AFTER 25TH PAYABLE BY 15TH

FRONT

SEE RATE TABLE ON REVERSE SIDE

6% SALES TAX WHEN APPLICABLE IS INCLUDED. IF NOT PAID IN 15 DAYS  
SERVICE WILL BE DISCONTINUED. RECONNECTION FEE \$5.00

**SEWER USAGE RATE TABLE**

Rates are 1/2 of water ratio with  
minimum charge of \$3.50  
per month.

WATER USAGE RATE TABLE		
1st	3,000 GALLONS PER MONTH	MIN. BILL — \$7.85
NEXT	4,000 GALLONS PER MONTH	\$2.10 PER M
OVER	7,000 GALLONS PER MONTH	\$2.00 PER M

BACK

DATE OF ISSUE \_\_\_\_\_ DATE EFFECTIVE \_\_\_\_\_  
MONTH DATE YEAR MONTH DAY YEAR

ISSUED BY \_\_\_\_\_  
NAME OF OFFICER TITLE ADDRESS

## WATER SHORTAGE RESPONSE PLAN

### DOE VALLEY UTILITIES WATER DISTRICT

Section 1. Purpose. The purpose of this Plan is to provide for the declaration of official phases of water supply shortages and the implementation of voluntary and mandatory water conservation measures throughout the DOE VALLEY UTILITIES WATER DISTRICT in the event a shortage is declared.

Section 2. Definitions. These terms are applicable only for this Plan unless specifically noted.

- (a) "Customer" shall mean any person or entity using water for any purpose from the DOE VALLEY UTILITIES WATER DISTRICT water distribution system and for which either a regular charge is made or, in the case of bulk sales, a cash charge is made at the site of delivery.
- (b) "Raw Water Supplies" shall mean all water potentially available to persons in the DOE VALLEY UTILITIES WATER DISTRICT
- (c) "Treated Water" shall mean water that has been introduced by the DOE VALLEY UTILITIES WATER DISTRICT into its water distribution system, including water offered for sale. Uses of treated water are classified as follows:

#### Essential Water Uses (Class 1):

The following uses of water, listed by site or user type, are essential.

##### Domestic:

- water necessary to sustain human life and the lives of domestic pets, and to maintain minimum standards of hygiene and sanitation.

##### Health Care Facilities:

- patient care and rehabilitation, including related filling and operation of swimming pools.

##### Water Hauling:

- sales of domestic use where ~~not~~ <sup>10/1/1999</sup> reasonably available elsewhere.

##### Public Use:

- firefighting,

PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)

BY: Stephan O. Bell  
SECRETARY OF THE COMMISSION

- health and public protection purposes, if specifically approved by health officials.

Socially or Economically Important Uses (Class 2):

The following uses of water, listed by site or user type, are socially or economically important.

Domestic:

- personal, in-house water use including kitchen, bathroom and laundry.

Water Hauling:

- non-domestic, when other sources are not reasonably available elsewhere.

Commercial and Civic Use:

- commercial car and truck washes,
- laundromats
- restaurants, clubs and eating places.
- schools, churches, motels/hotels and similar commercial establishments.

Outdoor Non-Commercial Watering:

- minimal watering of vegetable gardens,
- minimal watering of trees where necessary to preserve them.

Outdoor Commercial or Public Watering (using conservation methods and when other sources of water are not available or feasible to use):

- agricultural irrigation for the production of food and fiber or the maintenance of livestock,
- watering by arboreta and public gardens of national, state, regional or community significance where necessary to preserve specimens, EFFECTIVE
- watering by commercial nurseries at a minimum level necessary to maintain stock, NOV 10 1999
- watering at a minimum rate necessary to establish or maintain revegetation or landscape plantings required pursuant to law or regulation, PURSUANT TO PUBLIC LAW 50, SECTION 1501, Stephan Bill

SECRETARY OF THE COMMISSION

- watering of woody plants where necessary to preserve them,
- minimal watering of golf course greens.

**Recreational:**

- operation of municipal swimming pools and residential pools that serve more than 25 dwelling units.

**Air Conditioning:**

- refilling for startup at the beginning of the cooling season,
- makeup of water during the cooling season,
- refilling specifically approved by health officials where the system has been drained for health protection or repair services.

**Non-Essential Uses (Class 3):**

Any waste of water, as defined herein, is non-essential. The following uses of water, listed by site or user type, are non-essential.

**Public Use:**

- use of fire hydrants (excluding Class 1 and Class 2 uses), including use of sprinkler caps, testing fire apparatus and fire department drills,
- flushing of sewers and hydrants except as needed to ensure public health and safety as approved by health officials.

**Commercial and Civic Use:**

- serving water in restaurants, clubs, or eating places, except by customer request,
- failure to repair a controllable leak,
- increasing water levels in scenic and recreational ponds and lakes, except for the minimum amount required to support fish and wildlife.

**Ornamental Purposes:**

- fountains, reflecting pools and artificial waterfalls.

Outdoor Non-Commercial Watering:

- - use of water for dirt control or compaction,
- watering of annual or non-woody plants, lawns, parks, golf course fairways, playing fields and other recreational areas,
- washing sidewalks, walkways, driveways, parking lots, tennis courts or other hard-surface areas,
- washing down buildings or structures for purposes other than immediate fire protection,
- flushing gutters or permitting water to run or accumulate in any gutter or street.

Outdoor Commercial or Public Watering:

- expanding nursery facilities, placing new irrigated agricultural land in production, or planting of landscaping except when required by a site design review process,
- use of water for dirt control or compaction,
- watering of lawns, parks, golf course fairways, playing fields and other recreational areas,
- washing sidewalks, walkways, driveways, parking lots, tennis courts or other hard-surface areas,
- washing down buildings or structures for purposes other than immediate fire protection,
- flushing gutters or permitting water to run or accumulate in any gutter or street.

Recreational uses other than those specified in Class 2.

Non-commercial washing of motor and other vehicles.

Air Conditioning (see also Class 2 purposes).

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- refilling cooling towers after draining.

- (d) "Base Entitlement" shall mean the monthly usage of 1999 customer during the same month of the preceding calendar year or the average per customer usage for each class of service during the same month of the preceding year.
- (e) "Curtailed Entitlement" shall mean the monthly usage for a customer after any curtailment percentage has been applied.

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Stacy D. Bell  
SECRETARY OF THE COMMISSION

NOV 10 1999

PURSUANT TO 807 KAR 5011,

SECTION 9 (1)

- (f) "Curtailement" shall mean the reduction in entitlement by some percentage to meet anticipated water shortages.

SECRETARY OF THE COMMISSION

- (g) Water Shortage Response Phases:

"Advisory" shall mean that conditions exist which indicate the potential for serious raw or treated water supply shortages.

"Alert" shall mean the raw or treated water supplies are consistently below seasonal averages, and if they continue to decline, may not be adequate to meet normal needs.

"Emergency" shall mean that raw or treated water supplies are below the level necessary to meet normal needs and that serious shortages exist in the area.

- (h) "Rationing" shall mean that procedures must be established to provide for the equitable distribution of critically-limited raw or treated water supplies, in order to balance demand and limited available supplies, and to assure that sufficient water is available to preserve public health and safety.

Section 3. Applicability. The provisions of this Plan shall apply to all retail and wholesale customers of the DOE VALLEY UTILITIES WATER DISTRICT. When implemented, this Plan becomes DV UT WATER DISTRICT Water Shortage Response Regulation.

Section 4. Entitlements. Entitlements shall be established for each customer by adjusting the base entitlement to reflect any known change in usage pattern.

Section 5. Determination of Water Shortage. Water supply and usage shall be monitored on a continuous basis. Unrestricted demand shall be projected from past records and adjusted for changes such as new developments and weather conditions on a regular basis. (Note: A sample calculation page is attached as Appendix A to assist in determining overall water levels. It is important that accurate water measurements be used.) Water shortages generally occur for two reasons, a reduction in available supplies or a system failure. Each of these has a distinct influence on the nature and duration of the conservation program implemented. Official declaration of a water shortage stage and implementation of the measures necessary to curtail water use shall be approved by the DOE VALLEY UTILITIES WATER DISTRICT COMMISSIONERS.

Section 6. Term of Water Shortage Declaration. Any water shortage declaration shall remain in effect until water supplies of service conditions have returned to normal. A final determination as to terminating a water shortage declaration shall be made by the COMMISSIONERS of D.V.U.W.D.

**Section 7. Water Shortage Stage, Criteria, Conservation and Curtailment Measures.**

**A. Advisory Stage:**

- (1) Criteria: A water advisory shall be declared when the amount of treated water or raw water available for treatment is projected to be up to 20% below demand, or there are periods of low water pressure in one or more areas of the distribution system due to system failure or inadequacies or the State Division of Water issues a Water Shortage Watch which includes the areas from which the DOE VALLEY UTILITIES WATER DISTRICT draws water. (Note: Additional conditions may be added based on local conditions.)

(2) Conservation and Curtailment Measures:

- (a) Declare a Water Shortage Advisory.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Request voluntary conservation of all non-essential (Class 3) water use.
- (e) Request wholesale customers also issue request for voluntary conservation by their customers of all non-essential (Class 3) water use. PUBLIC SERVICE COMMISSION  
EFFECTIVE

**B. Alert Stage:**

- (1) Criteria: A water alert shall be declared when the amount of treated water available is projected to be up to 25% below demand, or raw water supplies are consistently below seasonal averages and if they continue to decline, may not be adequate to meet normal needs. (Note: Additional conditions may be added based on local conditions.) NOV 10 1999  
PUBLIC SERVICE COMMISSION  
BY: [Signature] 5011,  
SECRETARY OF THE COMMISSION

(2) Conservation and Curtailment Measures:

- (a) Declare Water Shortage Alert.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Prohibit all non-essential (Class 3) water uses.

- (e) Curtail entitlements to all customers by the same percentage as the projected shortage.
- (f) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of 100 per cent 1,000 gallons.

C. Emergency Stage:

1. Criteria: A Water Emergency shall be declared when the amount of treated water available is projected to be up to 30% below demand, or there are periods of no water in one or more areas of the distribution system due to low water supply or raw water supplies below the level necessary to meet normal needs. (Note: Additional conditions may be added based on local conditions.)
2. Conservation and Curtailment Measures:
  - (a) Declare Water Shortage Emergency.
  - (b) Provide proper notice to all customers and to all local news media.
  - (c) Eliminate all water leaks.
  - (d) Prohibit all Class 3 uses of water.
  - (e) Prohibit all Class 2 uses of water except Domestic uses for kitchens, bathrooms and laundries.
  - (f) Curtail all commercial and industrial entitlements (except Health Care Facilities) by 100%.
  - (g) Curtail Residential entitlements by the same percentage as the projected shortage.
  - (h) Curtail entitlements to all wholesale customers by the same percentage as the projected shortage.
  - (i) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of 175% per 1,000 gallons.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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NOV 10 1999

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY Stephan D. Bell  
SECRETARY OF THE COMMISSION

D. Rationing Stage:

1. Criteria: Treated water available is greater than 35% below demand or raw water supplies are below



- the level necessary to meet essential needs, and in the opinion of DOE VALLEY UT. WATER DISTRICT mandatory rationing is required to insure adequate water is available to maintain public health and safety.

2. Conservation and Curtailment Measures:

- (a) Declare Water Shortage Rationing.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Prohibit all Class 3 and Class 2 uses of water.
- (e) Curtail all commercial and industrial entitlement (except Health Care Facilities) by 100%.
- (f) Curtail all residential and wholesale entitlements by the same percentage as the projected shortage.
- (g) Implement service interruptions to portions of system in accordance with approved published schedule. The schedule shall be provided to all local media.
- (h) Begin billing customer water usage in excess of curtailment entitlement at the normal rate plus an excess usage charge of 250% per 1,000 gallons.

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PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)

BY: Stephan O. Bell (h)  
SECRETARY OF THE COMMISSION

**Section 8. Enforcement of Water Restriction.** Any person who violates the provisions of this Plan, who fails to carry out the duties and responsibilities imposed by this Plan, or who impedes or interferes with any action undertaken or ordered pursuant to this Plan shall be subject to the following:

- (a) If the utility official charged with implementation and enforcement of this Plan learns of any violation of any water use restriction imposed, a written notice of the violation shall be affixed to the property where the violation occurred and mailed to the customer of record. Said notice shall describe the violation and order that it be corrected, cured, or abated immediately or within 48 hours.
- (b) The notice will inform the customer of his or her right to appeal by requesting a hearing before the utility's designee. If a hearing is requested by the customer, he or she shall be given full opportunity to be heard

before termination. The governing body shall make findings of fact and decide whether service should continue or terminate.

- (c) Any customer whose water service is terminated for violating provisions of this water curtailment plan shall be subject to the approved reconnection fee prior to reconnection of service.
- (d) The excess usage charge billing provisions of this Plan shall not be put in effect if a county or city ordinance containing penalty provisions is in effect to assist enforcement of this Plan.

**Section 9. Request for Exception.**

(a) Exception to water use restrictions: If compliance with any curtailment measure authorized herein would cause a customer to bear extraordinary hardship, that individual or entity may apply to the DOE VALLEY UTILITIES WATER DISTRICT for an exception. For these purposes, "extraordinary hardship" shall be defined as a condition which may threaten health and safety, or cause property or economic losses, each of which must be shown to be substantially more severe than the sacrifices borne by other users. If extraordinary hardship is found to exist, then an exception shall be granted and a written waiver issued to the customer. If an appeal is made, water service shall be continued until a decision is announced. Any person aggrieved by the decision may file a complaint with the Public Service Commission.

- (b) Exception to curtailment surcharge: Exceptions to excess use charges shall not be considered or granted.

**Section 10. Severability.** If any provision of this Plan is declared invalid by the courts, the remainder of the Plan and its applicability to other persons and circumstances shall not be affected by that declaration.

**Section 11. Effective Date.** This Plan shall take effect immediately upon approval by the Public Service Commission.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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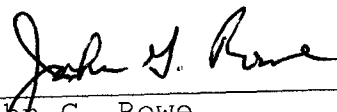
FURQUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

This Water Shortage Response Plan was approved and adopted by the Doe Valley Utilities Water District Board of Directors at their meeting held at the Doe Valley General Office on September 28, 1999

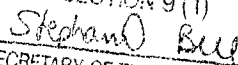
Signed this 7th day of October, 1999.

DOE VALLEY UTILITIES

  
\_\_\_\_\_  
John G. Rowe  
President

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

NOV 10 1999

PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)  
BY:   
\_\_\_\_\_  
SECRETARY OF THE COMMISSION